

CURRICULUM VITAE

ANTONIS C. STYLIANOU

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EDUCATION

Ph.D. in Business Administration, August, 1989

Kent State University

Major: Management Information Systems

Minors: Computer Science - Artificial Intelligence, Accounting

Master of Business Administration, December, 1983

Kent State University

Bachelor of Business Administration, May, 1982 (Cum Laude)

Kent State University

Majors: Public Accounting; Economics

Diploma in Management, of the Association of Business Executives,
London, England, December, 1980

Phillips College of Business Executives

CERTIFICATIONS

Higher Stage Certificate in Accounting, The London Chamber of
Commerce and Industry, 1979

**Certificate of The Institute of Administrative Accounting and Data
Processing**, London, England, 1980

ACADEMIC EXPERIENCE**UNIVERSITY OF NORTH CAROLINA AT CHARLOTTE**

Business Information Systems & Operations Management Department

Professor (2006 – Present)

Senior Associate Dean (2021 – 2023)

Associate Dean for Faculty & Research (2020 – 2021)

Department Chair (2014 – 2020)

Dean's Administrative Fellow (2017 – 2018)

Associate Professor (1996 – 2005)

Assistant Professor (1990 – 1996)

COLOGNE UNIVERSITY (GERMANY)

Summer 2010

Visiting Lecturer

TECNOLOGICO DE MONTERREY (MEXICO)

Graduate School of Business Administration and Leadership (EGADE)
MBA-Global Business & Strategy program

Professor 2007 – 2010

MANNHEIM UNIVERSITY (GERMANY)

Spring 2007
Visiting Professor

KENT STATE UNIVERSITY

Member of the Graduate Faculty

1992 – 1994
Adjunct Faculty

VILLANOVA UNIVERSITY

Management Department

1988 – 1990
Assistant Professor

KENT STATE UNIVERSITY

Department of Administrative Sciences

1/1984 – 12/1987
Instructor/Research Fellow

KENT STATE UNIVERSITY

Department of Accounting

8/1982 – 12/1983
Research & Teaching Assistant

INDUSTRY EXPERIENCE



CONSULTANT

1988 – Present

SOCRATES ACADEMY (Public Charter School)

2003 – Present
Co-Founder
Vice President, Board of Directors
Executive Committee

SOCRATES ACADEMY FOUNDATION

2008 – Present
Co-Founder
President, Board of Trustees
(2008-2014)
Executive Committee

CONCORD KIDS

2006 – 2007
Board of Directors

DUKE ENERGY CORPORATION

Information Management Department

1998
Project Manager II

- Participated in the design and management of an IS quality improvement program.

INTER-AMERICAN MARKETING CORPORATION, NV 1990 – 1995
Partner
Board of Directors, Member

CAROLINAS INSTITUTE FOR PROCESS INNOVATION, NC 1994
Advisory Board, Member
Value-Chain Project Team

B.W. ROGERS COMPANY, OH 1985
Systems Analyst

KENT STATE UNIVERSITY, OH 1983
 Department of Accounting **Programmer/Analyst**

- Developed computerized modules to be used in Cost Accounting courses. Modules related to CVP Analysis, Cost Estimation, Regression Analysis, and Budgeting.

CONSULTING / TRAINING EXPERIENCE



Consulting / Training Topics

- Business Analytics
- Continuous Quality Improvement, Total Quality Management
- Business Process Reengineering
- Development of Knowledge-Based & Decision Support Systems
- Evaluation & Selection of Information Technologies
- Strategic Planning / IS Planning
- Electronic Commerce / eBusiness - Internet Applications
- Project Management
- Microcomputer-Based Business Application Software Training & Development
- Database Design & Development
- Survey Design and Data Analysis

Sample Companies

- PWC
- SERC Reliability Corporation
- Duke Energy Corporation, NC
- Armstrong World Industries, PA
- Internal Revenue Service, NC

- Timken Company, OH
- First Union Corp., NC
- Carolinas Institute for Process Innovation, NC
- Cabarrus County School Systems, NC
- The Salvation Army, NC
- International Decision Support, PA
- Inter-American Marketing Corporation, CA

PUBLICITY

- *"Social Impacts of the Internet,"* Interview published in PostNotes Magazine, April/May 2000.
- *"Academia struggles to keep pace with e-commerce,"* Interview published in the Business Journal, December 10, 1999
- *"Who's Doing What with Expert Systems,"* in Patricia Seybold's Office Computing Report, Vol.11, No. 7, July 1988, p.8.
- *Frequently Asked Questions on AI*, Section 6 "Expert System Shells," School of Computer Science, Carnegie Mellon University (ai-faq@cs.cmu.edu)
- *"Antonis Stylianou: Expert Systems Researcher -- From Cyprus to Kent to North Carolina,"* KSU Graduate School of Management Newsletter, Spring 1993.

PROFESSIONAL AFFILIATIONS

- *Association For Information Systems*, Charter Member, Distinguished Member Cum Laude
- *UNC Charlotte Graduate Faculty*, Member (1992-Present)
- *UNC Charlotte School of IT Faculty*, Member (1998-2001)
- *UNC Charlotte Ph.D. in IT Faculty*, Member (1998-Present)
- *Graduate School of Management, Kent State University*, Member (1992-1994)
- *Past membership: Decision Sciences Institute, INFORMS, Association for Computing Machinery, American Association for Artificial Intelligence, IBM Neural Networks Special Interest Group* (1992)

HONORS / AWARDS

- AIS Distinguished Member Cum Laude (2019)
- The Honor Society of Phi Kappa Phi (2020)
- Best Paper Award - Decision Support, Knowledge and Data Management Systems track – AMCIS (2008)
- Best Paper Award, Academy of Management, OCIS (2004)
- Distinguished Scholarship Award, UNC Charlotte, Belk College of Business Administration (2000-2001)
- Service Award, UNC Charlotte, Belk College of Business Administration (1999-2000)
- Kent State University Graduate Student Fellowship (1987)
- Best Paper Award, BAP Midwest Regional Convention (1985)
- Nominated for Graduate Student Achievement Award in Research, Kent State University (1984)
- Selected for Who's Who in the Midwest (1983)
- Cum Laude; Superior Scholarship Award (1982)
- Kent State University Dean's List (1980-1982)
- National Dean's List (1981-1982)
- Kent State University International Student Scholarship (1981)
- Received distinctions in six out of seven topics for the Association of Business Executives exam (1980)

COURSES TAUGHT**University of North Carolina at Charlotte**

- Business Database Systems (INFO 3233)
- Introduction to Business Computing (INFO 2130)
- Management Information Systems (INFO 3130)
- Management Information Systems – Honors (INFO 3130H)
- Information Systems Audit & Control (INFO 3000)
- Expert Systems (INFO 3000)
- Data Warehousing (INFO 3000)
- Information Systems Development (INFO 3234)
- Topics in Management Information Systems: Electronic Commerce (INFO 3238)
- Fundamentals of eBusiness (INFO 3240)
- Computer Information Systems for Management (INFO 3131) (MBA Students)
- Management of Information Systems (MBAD 6121)

- Advanced Topics in Information Systems (MBAD 6890): Decision Support Systems, Expert Systems, Neural Networks, Multimedia
- eBusiness Systems (MBAD 6182)
- Internet & Technology in Sports Management (MBAS 6320)
- Electronic Commerce (INFO 6352/INFO 8352)
- Topics in Internet Commerce Technologies (INFO 3000/INFO 6000)
- Data and Knowledge Management (INFO 8201/MBAD 6201)
- IS Research Seminar (INFO 8700/INFO 8800)
- Professional Issues I (BDBA 8120)
- Professional Issues II (BDBA 8220)
- Focused Research Seminar (BDBA 8350)
- Directed Study (INFO 8900)
- Directed Study (MBAD 6890)

Tecnológico de Monterrey – EGADE, Mexico

- * Business Information Systems (MBA-GBS)

Mannheim University, Germany

- * eBusiness & Web Site Design

Villanova University

- * Information Systems for Management
- * Introduction to Management Information Systems (MBA)
- * Management Information Systems - Selected Topics (MBA)

Kent State University

- * Introduction to Computers & Information Systems
- * Introduction to File Processing
- * COBOL I
- * Systems Analysis & Design: Theory
- * Accounting Information Systems

DIRECTED STUDIES, THESES, DISSERTATIONS



Directed Studies

University of North Carolina at Charlotte

- * Market Reaction to Application Service Provider (ASP) investment (Bong-Keun Jeong, 2007)
- * Operational Risk Management: The Role of IT (Megha Shah, 2007)
- * IS Research Relevance (Evangelia Evdaimon, 2002)

- * ECommerce Intermediaries (Lorraine Collins, Rorik Patel, 2001, 2002)
- * IT Ethics (Amy Howie, 2001)
- * eCommerce in China (Jun Mou, 2000)
- * Internet Database Connectivity (Christian Harrocks, 1999)
- * World Wide Web Based Data-Centric Applications (Charles J. Tontsch, 1999)
- * XML (Karen Shumate, 1999)
- * The Effects of IT and Electronic Commerce on Academia (Walt Turner, 1998)
- * ActiveX Technologies (Bao Do, 1998)
- * The Electronic Market Place (Srinivas Rajan, 1994)
- * Using IT for a Competitive Advantage: A Global Perspective (Laura Pensotti, 1994)
- * The Application of Expert Systems in Auditing: Is There a Future for it? (Roman Wong, 1993)
- * A Critical Approach to Expert Systems and Neural Networks: A Macroeconomic NN and ES Integration Model (Vasso Stylianou, 1993)

Villanova University

- * Specifying DSS Requirements for Managerial Problems in a Multi-Functional Engineering Environment (Christopher J. D'Ascenzo, 1989)

Theses/Dissertations

UNC Charlotte

- * Dissertation Chair, DBA
 - ✓ Sherry Fowler, "Use of Gang Member Social Media Postings to Detect Violent Crime," (2019-2020)
- * Dissertation Chair, Ph.D. in IT
 - ✓ YiMing Zheng, "User Participation Intention and Social Influence in Online Communities," (2009-2012)
 - ✓ Matt Campbell "An Investigation of the Determinants of Employees' Decision to use Organizational Computing Resources for Non-Work Purposes," (2008-2010)
 - ✓ Bjarne Berg "A Dynamic Foraging Model for Human Behavior in E-Commerce," (2008-2010)
 - ✓ Yuan Niu "The Impact of Information Technology on Supply Chain Performance: The Role of Knowledge Management," (2008-2010)

- ✓ Shana Dardan "The impact of Customer-Related IT Investments: A Study of Customer Satisfaction, Shareholder Returns, and Diffusion," (2000-2004)
- ✓ Pamela Jackson "Modeling the Individual Technology Adoption Decision: A Synthesis of the Quantitative and Qualitative Literature," (2001- 2006)
- ✓ Walt Turner, "An Empirical Study of eTeam Performance Impacts from eCollaborative Tools," (1999-2004), this student dropped out of the program after passing his dissertation proposal.
- * Dissertation Committee Member, Maria Leahy, Ph.D. in Educational Leadership (2015-2016)
- * Dissertation Committee Member, Peter Hassing, Ph.D. in Mechanical Engineering (2014-2015)
- * Dissertation Committee Member, Charles Burch, Ph.D. in IT (2004-2006)
- * Dissertation Committee Member, Tanusree Pai, Ph.D. in IT (2004-2010)
- * Dissertation Committee Member, ??, Engineering Ph.D. (2000)
- * Shawn Fulton, Honors Program Thesis (1997-1998)

Claremont Graduate University

- * Dissertation Co-Chair, Banphot Vatanasombut "Factors Affecting Retention of Customers Who are Users of Computerized Applications on the Internet: The Case of Online Banking" (1999-2001).

Kent State University

- * Dissertation Committee Member, Matt McGowan "The Adoption and Implementation of Information Technology in Organizations: An Empirical Test of Elements of Innovation Theory Using Electronic Data Interchange," (1992 -1994)

CURRICULUM DEVELOPMENT



University of North Carolina at Charlotte

Course development

- * Introduction to Business Computing (INFO 2130) – Group member
- * Management Information Systems (INFO 3130) – Group member
- * Management Information Systems – Honors (INFO 3130H)
- * Information Systems Audit & Control (INFO 3241)
- * Expert Systems (INFO 3000)
- * Data Warehousing (INFO 3000)

- * Topics in Management Information Systems: Electronic Commerce (INFO 3238)
- * Fundamentals of eBusiness (INFO 3240)
- * Computer Information Systems for Management (INFO 3131) (MBA Students)
- * Management of Information Systems (MBAD 6121) – Group member
- * Advanced Topics in Information Systems (MBAD 6890): Decision Support Systems, Expert Systems, Neural Networks, Multimedia
- * eBusiness Systems (MBAD 6182)
- * Electronic Commerce (INFO 6352/INFO 8352)
- * Topics in Internet Commerce Technologies (INFO 3000/INFO 6000)
- * Data and Knowledge Management (INFO 8201/MBAD 6201)
- * Information Systems Development, MBAD 6124 – Group member
- * Business Data Communications, MBAD 6125 – Group member
- * Internet & Technology in Sports Management (MBAS 6320)
- * Information Systems Research Seminar, INFO 8800
- * Directed Individual Study in Information Systems Research, INFO 8900
- * Advanced Topics in MIS, INFO 8700
- * Research Methods II, INFO 8120
- * Introduction to Business Programming, INFO 2231
- * Advanced Modeling Seminar, DSBA 8610
- * Advanced Empirical Research Seminar, DSBA 8612
- * IS Research Seminar, DSBA

Program Development

- * Ph.D. in Analytics – Business Analytics track
- * MS in Data Science
- * BBA in Business Analytics
- * Graduate Certificate in Business Analytics
- * MS in Management
- * Executive D.B.A.
- * Business Analytics undergraduate major
- * Data Science and Business Analytics professional masters degree
- * Ph.D. in Business – MIS major
- * Ph.D. in IT – BISOM Track – Lead role in program redesign.
- * MIS Major redesign (2003-2004) – Lead role
- * Design of MBA Information Technology Management Concentration – with R. Kumar
- * MIS Minor review and revision – lead role
- * Member of the Ph.D. in IT Doctoral Committee (1998-2004)
- * Member of the Committee to plan MS in Information Technology (1998)

- * Member of the inter-departmental Committee charged with planning the Ph.D. in IT program. (1994-1995).
- * Member of the team developing proposed Ph.D. in IT courses of study and program descriptions.
- * Member of the Committee redesigning the MBA Program (1992-1994)

Mannheim University

Course development

- * eBusiness & Web Site Design

Villanova University

Course development

- * Management Information Systems - Selected Topics (MBA)

CURRENT RESEARCH INTERESTS



- * Health Informatics & Analytics
- * Online Misinformation & Deception
- * Business Analytics
- * Information technology adoption, acceptance and usage
- * Online communities
- * IS Effectiveness, Organizational Impact of IT Investments
- * Information Systems Flexibility
- * Ethical Issues in Information Technology
- * Information Systems Quality
- * Electronic Commerce, Electronic Business

RESEARCH AWARDS / RECOGNITION



- **AIS Distinguished Member Cum Laude** – December 2019
The AIS Distinguished Member program is one of the highest honors given by AIS, recognizing ongoing contributions to the success of the organization by its members. The Cum Laude designation recognizes an even higher level of achievement beyond Distinguished Member. Those receiving the Cum Laude designation have held a leadership role in the AIS community and had several publications in AIS or AIS-affiliated journals.
- **AMCIS Best Paper Award - Decision Support, Knowledge and Data Management Systems track** – August 2008

- Niu, Y., Stylianou, A.C., Winter, S.J., "Blowing the Whistle on Unethical Information Technology Practices: The Role of Machiavellianism, Gender and Computer Literacy," 2008 *American Conference on Information Systems*.
- **OCIS Best Paper Award** – August 2004
 - Stylianou, A.C., Winter, S.J., "Accepting Unethical Information Practices: The Interactive Effects of Individual and Situational Factors" *2004 Academy of Management Best Paper Proceedings*.
- **Top Ten Best Selling Dissertations** – 2003, 2002
 - A dissertation I co-chaired was listed on two separated occasions by ProQuest among the **Top Ten Best Selling Dissertations** by UMI. The first time it was ranked as No. 6 among dissertations in all academic fields for the year 2002 (announced in Sept 2003, <http://www.il.proquest.com/division/pr/03/20030919.shtml>). The second time was ranked No. 3 among business-related dissertations for the year 2003 (announced in Dec 2003, <http://www.il.proquest.com/proquest/newsletters/03/ebusiness.htm>).

Reference: Vatanasombut, Banphot "Factors Affecting Retention Of Customers Who Are Users Of Computerized Applications On The Internet: The Case Of Online Banking," The Claremont Graduate University, 2001.
- **Distinguished Scholarship Award** – 2000-2001
 - The Belk College of Business Administration, UNC Charlotte
- **Best Paper Award** – 1985
 - Beta Alpha Psi, Midwest Regional Convention

PUBLICATIONS IN REFEREED JOURNALS



- ❖ Fowler, S. L., Stylianou, A. C., Zhang, D., Lowry, P. B., Mousavi, R., Reid, S. Words Matter When Gangs Cyberbang: Predicting Imminent Urban Violence from Gang Members' Social Media Posts. ???, (2023), under review.
- ❖ Silver, R. A., Subramaniam, C., Stylianou, A. C. "Association Between Patient Portal Use and Office Visits," **Journal of Medical Systems**, 45, 74, (2021).

- ❖ Khouja, M. J., Christou, E., Stylianou, A. C. "A Heuristic Approach to In-Season Capacity Allocation in a Multiproduct Newsvendor Model," **Omega: The International Journal of Management Science**, (2020), 95.
- ❖ Silver, R. A., Subramaniam, C., Stylianou, A. C. "The Impact of Portal Satisfaction on Portal Use and Health Seeking Behavior: A Structural Equation Analysis," **Journal of Medical Internet Research** 22, 3, (2020), 13 pages.
- ❖ Stylianou, A.C., Subramaniam, C., and Niu, Y. "The Role of Knowledge Management in the Relationship between IT Capability and Interorganizational Performance – An Empirical Investigation," **Communications of the AIS** 45, (2019), 65-94.
- ❖ Berg, B., Stylianou, A.C., and Mezei, R.A. "Information Foraging – A Model for Exploration Breadth and Depth," **Information Systems Management** 35, 2, (2018), 161-180.
- ❖ Zhao, K., Stylianou, A.C., and Zheng, Y., "Sources and Impacts of Social Influence from Online Anonymous User Reviews," **Information & Management** 55, 1, (2018), 16-30.
- ❖ Khan, S.S., Kumar, R., Zhao, K., and Stylianou, A.C. "Examining Real Options Exercise Decisions in Information Technology Investments," **Journal of the Association for Information Systems** 18, 5, (2017), 372-402.
- ❖ Campbell, M., Stylianou, A.C., and Shropshire, J. "A Stitch in Time Saves Nine: The Role of Moral Judgment in Reducing Internet Policy Violations," **International Journal of Business Information Systems** 24, 3, (2017), 369-386.
- ❖ Campbell, M., and Stylianou, A.C., Shropshire, J. "Impact of Attitudinal Factors on Intention to Report Workplace Internet Abuse," **Journal of Information Privacy and Security** 12, 2, (2016), 68-83.
- ❖ Park, S., Stylianou, A.C., Subramaniam, C., and Niu, Y. "Information Technology and Interorganizational Learning: An Investigation of Knowledge Exploration and Exploitation Processes," **Information & Management** 52, 8, (2015), 998-1011.

- ❖ Kumar, R.L., and Stylianou, A.C. "A Process Model for Analyzing and Managing Flexibility in Information Systems," **European Journal of Information Systems** 23, 2, (2014), 151-184.
- ❖ Zheng, Y., Zhao, K., and Stylianou, A.C. "The Impacts of Information and System Quality on Users' Continuance Intention in Online Communities: An Empirical Investigation," **Decision Support Systems** 56, (2013), 513-524.
- ❖ Zhao, K., Stylianou, A., Zheng, Y. "Predicting Users' Continuance Intention in Virtual Communities: The Dual Intention-Formation Processes," **Decision Support Systems** 55, 4 (2013), 903-910.
- ❖ Stylianou, A.C., Winter, S., Niu, Y., Giacalone, R., and Campbell, M. "Understanding the Behavioral Intention to Report Unethical Information Technology Practices: The Role of Machiavellianism, Gender and Computer Expertise," **Journal of Business Ethics** 117, 2, (2013), 333-343.
- ❖ Robbins, S.S. and Stylianou, A.C. "A Longitudinal Study of Cultural Differences in Global Corporate Web Sites," **Journal of International Business & Cultural Studies** 3, (2010).
- ❖ Jeong, B. and Stylianou, A.C. "Market Reaction to Application Service Provider (ASP) Adoption: An Empirical Investigation," **Information & Management** 47, (2010), 176-187.
- ❖ Berg, B. and Stylianou, A.C. "Factors Considered when Outsourcing an IS System: An Empirical Examination of the Impacts of Organizational Size, Strategy and the Object of a Decision," **European Journal of Information Systems** 18, 3, (2009), 235-248.
- ❖ Khouja, M.J., and Stylianou, A.C. "A (Q,R) Inventory Model with Drop Shipping Option for E-Business Retailers," **Omega** 37, (2009), 896-908.
- ❖ Vatanasombut, B., Igbaria, M., Stylianou, A.C., and Rodgers, W. "Factors Affecting Information Systems Continuance Intention of Customers Who are Users of Web-Based Applications: The Case of Online Banking," **Information & Management** 45, 7, (2008), 419-428
- ❖ Dardan, S.L., Kumar, R.L., and Stylianou, A.C., "The Diffusion of Customer-Related IT Among Large and Mid-Sized Companies," **Information Resources Management Journal** 20, 4, (2007), 12-24.

- ❖ Stylianou, A.C., and Jackson, P. "A Comparative Examination of Individual Differences and Beliefs on Technology Usage: Gauging the Role of the IT Artifact," **Journal of Computer Information Systems** 47, 4, (2007), 11-18.
- ❖ Dardan, S.L., Stylianou, A.C., and Kumar, R.L., "The Impact of Customer-Related IT Investments on Customer Satisfaction and Shareholder Returns," **Journal of Computer Information Systems** 47, 2, (2006), 100-111.
- ❖ Dardan, M.J., Stylianou, A.C., and Dardan, S.L. "The Valuation of eCommerce Announcements during Fluctuating Financial Markets," **Journal of Electronic Commerce Research** 6, 4, (2005), 312-326.
- ❖ Stylianou, A.C., Kumar, R.L., and Robbins, S.S. "Pricing on the Internet and Conventional Retail Channels: A Study of Over-the Counter Pharmaceutical Products," **International Journal of Electronic Commerce** 10, 1, (2005), 135-148.
- ❖ Winter, S.J., Stylianou, A.C., and Giacalone, R.A., "Individual Differences in the Acceptability of Unethical Information Technology Practices: The Case of Machiavellianism and Ethical Ideology," **Journal of Business Ethics** 54, 3, 2004, 275-296.
- ❖ Turner, W.L., and Stylianou, A.C. "The IT Advantage Assessment Model: Applying an Expanded Value Chain Model to Academia," **Computers & Education** 43, 3, (2004), 249-272.
- ❖ Vatanasombut, B., Stylianou, A.C., and Igarria, M. "How to Retain Your Online Customers: A Case Study in Online Banking," **Communications of the ACM** 47, 6, (2004), 46-70.
- ❖ Stylianou, A.C., Robbins, S.S., and Jackson, P. "Perceptions and Attitudes about eCommerce Development in China: An Exploratory Study," **Journal of Global Information Management** 11, 2, (2003), 31-47.
- ❖ Robbins, S.S., and Stylianou, A.C. "Global Corporate Web Sites: An Empirical Investigation of Content and Design," **Information & Management** 40, 3, (2003) 205-212.
- ❖ Robbins, S.S., and Stylianou, A.C. "A Study of Cultural Differences in Global Corporate Web Sites," **The Journal of Computer Information Systems** 42, 2 (Winter 2001-2002), 3-9.

- ❖ Cheon, M.J., and Stylianou, A.C. "Total Quality Management for Information Systems: An Empirical Investigation," **Journal of Global Information Technology Management** 4, 4 (2001).
- ❖ Stylianou, A.C., and Kumar, R.L. "An Integrative Framework for IS Quality Management," **Communications of the ACM** 43, 9 (2000), 99-104.
- ❖ Liberatore, M.J., Hatchuel, A., Weil, B., and Stylianou, A.C. "An Organizational Change Perspective on the Value of Modeling," **European Journal of Operational Research** 125, 1 (2000) 184-194.
- ❖ Robbins, S.S., and Stylianou, A.C. "Post-merger Systems Integration: The Impact on IS Capabilities," **Information & Management** 36, 4 (1999), 205-212.
- ❖ Robbins, S.S., and Stylianou, A.C. "Are Information Intensive Organizations More Likely to Succeed with Systems Integration Resulting from Corporate Mergers?" **The Journal of Computer Information Systems** 39, 3 (Spring 1999), 44-48.
- ❖ Stylianou, A.C., Kumar, R.L., and Khouja, M.J. "Total Quality Management-Based Systems Development Process," **DATA BASE for Advances in Information Systems** 28, 3 (1997), 59-71.
- ❖ Stylianou, A.C., Jeffries, C.J., and Robbins, S.S. "Corporate Mergers and the Problems of IS Integration," **Information & Management** 31, 4 (1996), 203-213.
- ❖ Liberatore, M.J., and Stylianou, A.C. "Expert Support Systems for New Product Development Decision Making: A Modeling Framework and Applications," **Management Science** 41, 8 (1995), 1296-1316.
- ❖ Liberatore, M.J., and Stylianou, A.C. "Towards a Framework for Developing Knowledge-Based Decision Support Systems for Customer Satisfaction Assessment: An Application in New Product Development," **Expert Systems With Applications** 8, 1 (1995), 213-228.
- ❖ Stylianou, A.C., Smith, R.G., and Madey, G.R. "An Empirical Model for the Evaluation and Selection of Expert System Shells," **Expert Systems With Applications** 8, 1 (1995), 143-155.

- ❖ Liberatore, M.J., and Stylianou, A.C. "Using Knowledge-Based Systems for A Strategic Market Assessment of Product Development Projects," **Information & Management** 27, (1994), 221-232.
- ❖ El-Najdawi, M.K., and Stylianou, A.C. "Expert Support Systems: Integrating AI Technologies," **Communications of the ACM** 36, 12 (1993), 55-65.
- ❖ Liberatore, M.J., and Stylianou, A.C. "The Development Manager's Advisory System: A Knowledge-Based DSS Tool for Project Assessment," **Decision Sciences** 24, 5 (1993), 953-976.
- ❖ Stylianou, A.C., Madey, G.R., and Smith, R.G. "Selection Criteria for Expert System Shells: A Socio-Technical Framework," **Communications of the ACM** 35, 10 (1992), 30-48.
- ❖ Stylianou, A.C., and Madey, G.R. "An Expert System for Employee Benefits Selection: A Case Study," **The Journal of Management Systems** 4, 2 (1992), 41-59.
- ❖ Madey, G.R., Faley, R.H., and Stylianou, A.C. "An Expert System for an HR Problem That Defies Automation," **Computers In Personnel** 3, 2 (1989), 25-31.

BOOKS & OTHER PUBLICATIONS



- ❖ Stylianou, A.C., Subramaniam, C., and Niu, Y. "The Role of Knowledge Management in the Relationship between IT Capability and Interorganizational Performance – An Empirical Investigation," **AIS InPractice**, December 6, 2019.
- ❖ "Crossroads of Technology, People, Organizations and Markets," 6th **Mediterranean Conference on Information Systems, Book of Abstracts**, E. Karahanna, A. Kokkinaki, and A.C. Stylianou ed., Limassol, Cyprus, September 2011.
- ❖ Dardan, S.L., Kumar, R.L., and Stylianou, A.C., "Modeling Customer-Related IT Diffusion," in **Best Practices and Conceptual Innovations in Information Resources Management: Utilizing Technologies to Enable Global Progression**, IGI Global

- ❖ Stylianou, A.C., Robbins, S.S., and Jackson, P. "eCommerce Development in China: An Exploration of Perceptions and Attitudes," in **Emerging Markets and E-Commerce in Developing Economies**, K. Rouibah ed., IGI Global, (2008).
- ❖ Stylianou, A.C., and Madey, G.R. "Expert Systems for HR Management and Benefits," in **Handbook of Human Resource Information Systems**, A. Lederer ed., Warren, Gorman & Lamont, (1993), Chapter 9.
- ❖ Stylianou, A.C. "**Evaluation and Selection of Expert System Shells: An Empirical Approach**," Ph.D. dissertation, Kent State University, © August 1989.
 - Dissertation Advisors: Professor G.R. Madey
Professor R.G. Smith

PUBLICATIONS IN REFEREED CONFERENCE PROCEEDINGS



National/International Conferences

- ❖ Sawhney, M., Subramaniam, C., Stylianou, A.C., and Silver, R. "Exploring the impact of the use of health care technologies (portal use) on health seeking behavior - Pre-Covid and during the ongoing pandemic," **American Public Health Association (APHA) 2022 Annual Meeting and Expo**, Boston, MA, USA, November 2022.
- ❖ Fowler, S., Stylianou, A. C., Zhang, D., Reid, S. E., Mousavi, R. (2020). Predicting Violent Crime with Gang Social Media Postings. **2020 International Conference on Information Systems**, Hyderabad, India, December 2020.
- ❖ Fowler, S., Stylianou, A. C., Zhang, D., Reid, S. E., Mousavi, R. (2019). Predicting Violent Crime with Gang Social Media Postings. **2019 International Conference on Information Systems**, Munich, Germany, December 2019.
- ❖ Mousavi, R., Subramaniam, C., Stylianou, A.C., and Santanam, R. "The Impacts of Participation in Health Information Exchanges on Patient Outcomes during Hurricane Sandy," **2018 HITS Pre-ICIS Workshop**, San Francisco, California, December 2018.

- ❖ Silver, R., Subramaniam, C., Stylianou, A.C., and Campbell, M. "Patient Portal Usage: A Study of its Antecedents and Patient Outcomes," **Web2017**, Seoul, South Korea, December 2017.
- ❖ Khan, S. Kumar, R., Zhao, K., and Stylianou, A.C. "Risk Attitudes and Real Option Exercise Decisions in IT Projects," **2015 International Conference on Information Systems**, Fort Worth, Texas, December 2015
- ❖ Subramaniam, C., and Stylianou, A.C. "Supply chain analytics capabilities and performance: An empirical investigation," **International Conference on Business Analytics and Intelligence**, Bangalore, India, December 2014
- ❖ Khan, S.S., Kumar, R., Zhao, K., and Stylianou, A.C. "Understanding the Information Technology Growth Options: Effects of Gender and Experience on Option Exercise Decisions," **Pre-ICIS 2013 8th International Research Workshop on IT Project Management**, Milan, Italy, December 2013.
- ❖ Zheng, Y.M., Zhao, K. and Stylianou, A.C. "The Formation of Social Influence in Online Recommendation Systems: A Study of User Reviews on Amazon.com," **Proceedings of the 32nd International Conference on Information Systems (ICIS 2011)**, Shanghai, China, December 2011.
- ❖ Zheng, Y.M., Zhao, K. and Stylianou, A.C. "How Social Influence is Developed Online: The Case of User Reviews," **INFORMS 2011** (invited paper), Charlotte, NC, November 2011.
- ❖ Wu, X., and Stylianou, A.C. "Linkages between Information Technology, Supply Chain Actions and Firm Performance," **Pre-ICIS 2010 Enterprise Systems Workshop**, Saint Louis, MO, December 2010.
- ❖ Zheng, Y.M., Zhao, K. and Stylianou, A.C. "Why Do Users Continue Participating in Online Communities: The Impacts of Individual Benefits and Participation History," **Web 2010 – The Ninth Workshop on E-Business**, Saint Louis, MO, December 2010.
- ❖ Zheng, Y.M., Zhao, K. and Stylianou, A.C. "The Antecedents and Impacts of Social Influence in Online Recommendation Systems," **Proceedings of the Ninth Pre-ICIS SIG-HCI Workshop 2010**, Saint Louis, MO, December 2010.

- ❖ Zheng, Y.M., Zhao, K. and Stylianou, A.C. "Building Social Capital in Online Communities: a Perspective of Information and System Quality", **Proceedings of the Sixteenth American Conference on Information Systems**, Lima, Peru, August 2010.
- ❖ Campbell, M. and Stylianou, A.C. "Personal Internet Usage at Work: The Dark Side of Technology Adoption," **DIGIT 2009**, Phoenix, AZ, December 2009.
- ❖ Berg, B. and Stylianou, A.C. "A Foraging Model for Human Behavior in E-Commerce," **Web 2009 – The Eighth Workshop on E-Business**, Phoenix, AZ, December 2009.
- ❖ Temizkan, O. and Stylianou, A.C. "IT Value Creation through Value Chain Processes: The Effect of CIO/TMT Engagement and Knowledge of Senior Executives," **Proceedings of Pre-ICIS SIG-OSRA Conference 2009**, Phoenix, AZ, December 2009.
- ❖ Khan, S.S. and Stylianou, A.C. "IT Project Management and Managerial Risk: Effects of Overconfidence," **Proceedings of the 4th International Research Workshop on IT Project Management (IRWITPM)**, Phoenix, AZ, December 2009.
- ❖ Niu, Y., Park, S., Stylianou, A.C., and Subramaniam, C. "Bridging Gaps in Organizational Knowledge - The Role of IT-enabled Organizational Learning in Supply Chain Partnerships," **Proceedings of the 30th International Conference on Information Systems (ICIS 2009)**, Phoenix, AZ, December 2009.
- ❖ Zheng, Y., Zhao, K., and Stylianou, A.C. "The Impact of Information Quality and System Quality on User Continuance Intention in Online Communities: An Empirical investigation," **Proceedings of the Eighth Pre-ICIS SIG-HCI Workshop 2009**, Phoenix, AZ, December 2009.
- ❖ Niu, Y., Stylianou, A.C., Winter, S.J., "Blowing the Whistle on Unethical Information Technology Practices: The Role of Machiavellianism, Gender and Computer Literacy," **Proceedings of the American Conference on Information Systems (AMCIS 2008)**, Toronto, CA, August 2008; **Best Paper Award** (Decision Support, Knowledge and Data Management Systems track).

- ❖ Stylianou, A.C., and Winter, S.J., "Accepting Unethical Information Practices: The Interactive Effects of Individual and Situational Factors" *selected to be published in the 2004 Academy of Management Best Paper Proceedings, **OCIS Best Paper Award.***
- ❖ Dardan, M.J., and Stylianou, A.C. "The Impact of Oscillating Financial Markets on the Signaling Effects of eCommerce Announcements Through Firm Valuation," **Proceedings of the 22nd International Conference on Information Systems (ICIS 2001)**, New Orleans, LA, December 2001.
- ❖ Robbins, S.S., and Stylianou, A.C. "Reflections of Culture in Global Corporate Web Sites," **Proceedings of the 2000 Americas Conference on Information Systems**, Long Beach, CA, August 2000, pp. 1524-1526.
- ❖ Stylianou, A.C., and Turner, W.L. "Requirements for eBusiness Computing," **Proceedings of the 2000 Americas Conference on Information Systems**, Long Beach, CA, August 2000, pp. 178-184.
- ❖ Dardan, S.L., and Stylianou, A.C. "The Subsidy and Social Welfare Implications of eCommerce Sales Tax," **Proceedings of the 2000 Americas Conference on Information Systems**, Long Beach, CA, August 2000, pp. 235-237.
- ❖ Kumar, R.L., and Stylianou, A.C. "A Framework for Managing Flexibility in the Information Systems Function," **Proceedings of the 2000 Americas Conference on Information Systems**, Long Beach, CA, August 2000, pp. 1192-1194.
- ❖ Stylianou, A.C., and Turner, W. "Electronic Academia: A Competitive Analysis based on the Value Chain Model," **Proceedings of the International Decision Sciences Institute**, Athens, Greece, July 1999.
- ❖ Kumar, R.L., and Stylianou, A.C. "A Framework for Understanding and Managing IS Quality," **Proceedings of the Decision Sciences Institute**, Las Vegas, Nevada, November 1998.
- ❖ Robbins, S.S., Stylianou, A.C., and Jeffries, C.J. "Systems Integration During Corporate Mergers: Are Information Intensive Companies More Likely To Succeed?," **Proceedings of the Decision Sciences Institute**, San Diego, California, November 1997. (abstract)

- ❖ Kumar, R.L., and Stylianou, A.C. "Managing Flexibility in Distributed Information Systems Architectures," **Proceedings of the Sixteenth International Conference on Information Systems (ICIS 1995)**, Amsterdam, The Netherlands, December 1995.
- ❖ Stylianou, A.C., Kumar, R.L., and Khouja, M.J. "A TQM-Based Systems Development Process," **Proceedings of the First Americas Conference on Information Systems**, Pittsburgh, PA, August 1995.
- ❖ Stylianou, A.C., O'Keefe, B., Schmid, B., and Mooney, J. "ISWorld Net: A Web-based International Information Infrastructure for Information Systems Scholars and Practitioners," **Proceedings of the European Conference on Information Systems**, Athens, Greece, June 1995.
- ❖ Stylianou, A.C., Jeffries, C.J., and Robbins, S.S. "Successful Information Systems Integration during Corporate Mergers," **Proceedings of the National Decision Sciences Institute**, Honolulu, Hawaii, November 1994.
- ❖ Khouja, M.J., Kumar, R., and Stylianou, A.C. "Integrating Total Quality Management Concepts into the Systems Development Process," **Proceedings of the National Decision Sciences Institute**, Honolulu, Hawaii, November 1994.
- ❖ Stylianou, A.C., and Wong, R.M. "Expert Systems in Public Accounting: Realities and Possibilities," **AAAI-93 AI in Business Workshop Proceedings**, Washington, D.C., July 1993.
- ❖ Stylianou, A.C., Madey, G.R., and Smith, R.G. "An Empirically Derived Taxonomy for Expert System Applications," **Proceedings of the National Decision Sciences Institute**, Las Vegas, November 1988.

Regional Conferences

- ❖ Silver, R., Stylianou, A.C., and Subramaniam, C. "Patient Portal Usage: A Study of its Antecedents and Patient Outcomes," **23rd Annual NCHICA Conference**, Durham, NC, USA, September 2017.
- ❖ Shelnutt, J.W., Buch, K.K., Khouja, M., and Stylianou, A.C. "Fostering Continuous Quality Improvement (CQI) in a Regional Comprehensive University," **Proceedings of the SouthEast Decision Sciences Institute**, Wilmington, NC, February 1995.

- ❖ Stylianou, A.C., and El-Najdawi, M.K. "Towards a Knowledge-Based DSS Approach for the Evaluation and Selection of Information System Projects," **Proceedings of the Southwest Decision Sciences Institute**, New Orleans, March 1993.

GRANTS / INDUSTRY SUPPORTED PROJECTS



External

- ❖ North Carolina Consortium for Manufacturing Data Science. (\$50,000) **UNC Research Opportunities Initiative**. With T. Schmitz, M. Khouja, S. Smith, K. Zhao, J. Ziegart, N. Greis, A. Krishnamurthy, G. Ngaile, J. Karandikar, D. Barton. 2016-2017.
- ❖ Consortium for Large-scale Precision Manufacturing Innovation. (\$486,300) **Advanced Manufacturing National Program Office, NIST**. Co-PI (with Ed Morse, John Ziegart, and Ram Kumar) (2015-2017)
- ❖ Global Education Enhancement and Collaboration Program. (\$173,000) Funded by a Title VIB grant from the **U.S. Department of Education, Business and International Education Program**. Co-PI. (1998-2000)
- ❖ Liberatore, M.J., and Stylianou, A.C. "Applying Expert Systems to Shorten the Product Development Cycle." Funded through a grant from **The National Science Foundation**. Also, supported by the **R&D Division, Armstrong World Industries** and the **Center for Innovation Management Studies, Lehigh University**. (1989-1991)
- ❖ Stylianou, A.C. "Evaluation and Selection of Expert System Shells." Partially funded through a grant from the **Center for Information Systems, Kent State University**. Also supported by **AI-Expert**. (1988-1989)
- ❖ Stylianou, A.C. "An Expert System for Employee Benefit Advising." Funded through a grant from the **Advanced Technology Group, Timken Company**, Canton, Ohio. (1988)

Internal

- ❖ Khouja, M.J., Christou, E., and Stylianou, A.C. "A Big Data Approach to Capacity Allocation in a Multi-item Newsvendor Model," **Belk College Summer Research Grant**, \$12,500. (2018)
- ❖ Silver, R., Stylianou, A.C., and Subramaniam, C. "Patient Portal Usage: A Study of its Antecedents and Patient Outcomes," **Belk College Dean's Scholar Grant**, \$17,500. (2017)
- ❖ Stylianou, A.C., and Kumar, R.L. "Understanding the Relationship between Information Systems Flexibility, Organizational Flexibility and Organizational Change," **Belk College of Business Seed Grant Award**, \$5,000. (2005)
- ❖ Stylianou, A.C. "Issues and Strategies in Intranet Adoption," **UNC Charlotte Senior Faculty Research Grant**, \$5,500. (2005)
- ❖ Stylianou, A.C. "Extending the Technology Acceptance Model: Integrating Uses and Gratification and Cognitive Absorption to Predict Web Site Stickiness," **Barclays American Research Award**, \$5,000. (2002)
- ❖ Stylianou, A.C. "Design of Alternative Delivery Methods for the Introductory Business Computing Course," **Johnson Award for Teaching Research and Development**, \$5,000. (2002)
- ❖ Stylianou, A.C., Kumar, R.L., and Winter, S. "eBusiness Integration into the Undergraduate MIS Curriculum," **Johnson Award for Teaching Research and Development**, Belk College of Business Administration, \$10,000. (2001)
- ❖ UNC Charlotte, School of IT grant to develop Electronic Commerce program. (1998)
- ❖ Stylianou, A.C. "Applying Neural Computing to Financial Forecasting: The Case of Predicting the Market Value of the Equity of Gold Mining Companies." Research grant from the **Belk College of Business Administration**, University of North Carolina at Charlotte. (1993)
- ❖ Jeffries, C.J., and Stylianou, A.C. "The Effects of Mergers and Acquisitions on Corporate Information Systems." Research grant from **the Belk College of Business Administration**, University of North Carolina at Charlotte. (1992)

Unfunded Grant Proposals

- ❖ Schmitz, T.L., Lim, J.H., Stylianou, A.C., Tarbutton, J., and Tkacik, P.T. "Manufacturing Data Science Center of Excellence (MDS CoE) for STEM Scholars," Department Of Defense, \$4,014,590. (2017)
- ❖ "Manufacturing Data Science: Achieving Data-Driven Improvements in Manufacturing Processes," **UNC Research Opportunities Initiative**, \$1,950,000. (2017) With T. Schmitz, M. Khouja, S. Smith, K. Zhao, J. Ziegart, N. Greis, A. Krishnamurthy, G. Ngaile, J. Karandikar, D. Barton.
- ❖ Stylianou, A.C., Zhao, K., and Zheng, Y. "VOSS: The Value of Online Communities: The Impact of Information and System Quality," **National Science Foundation**, \$330,606 (UNC Charlotte portion). (2010)
- ❖ Stylianou, A.C., Zhao, K., and Zheng, Y. "VOSS: The Value of Online Communities: The Role of Information and System Quality," **National Science Foundation**, \$358,683. (2009)
- ❖ Stylianou, A.C., and Jackson, P. "Collaborative Research: A Cross-Disciplinary Approach to Technology Utilization," **National Science Foundation**, \$100,000 (UNC Charlotte portion). (2006)
- ❖ "Σχεδιασμός και ανάπτυξη εκπαιδευτικού μοντέλου με καινοτόμες μεθόδους και τεχνολογίες εκπαίδευσης, με στόχο τη μείωση του φαινομένου της παραπαιδείας," (Modeling and implementation of an educational model with novel methods and educational information technologies, with the purpose of the reduction of the phenomenon of substitute education) submitted with others to the *Cyprus Research Promotion Foundation Framework Programme 2003-2005*; not funded (2004)
- ❖ Stylianou, A.C. "Creating a Framework and a 'Community of Users' Network to Enhance the Adoption of Digital Technologies by Under-Represented Groups in North Carolina," Grant proposal, submitted to the **U.S. Department of Commerce, National Telecommunications and Information Administration**; not funded. (2002)
- ❖ Stylianou, A.C., Winter, S., and Giacalone, R. "Ethics and Information Technology: Attitudes, Decision-Making and Individual Differences," Grant proposal, submitted to the **National Science Foundation**; not funded. (2001)

PROFESSIONAL SERVICE

- ✓ ***The DATA BASE for Advances in Information Systems***
 - ▲ Senior Editor (1998-Present)
- ✓ ***Mediterranean Conference on Information Systems***
 - ▲ Track Chair, Paphos, Cyprus (2016)
 - ▲ Executive Committee (2012)
 - ▲ Conference Chair, Limassol, Cyprus (2011)
 - ▲ Track Chair, Venice, Italy (2007)
- ✓ ***Conference on Information Systems and Technology (INFORMS)***
 - ▲ Conference Chair, Charlotte, NC (2011)
- ✓ ***International Conference in Information Systems***
 - ▲ Program Co-Chair (ICIS 1999)
 - ▲ Program Executive Committee (ICIS 1999)
 - ▲ Program Executive Committee (1998-2000)
 - ▲ Program Committee (ICIS 1998)
 - ▲ Acting Secretary (2000 Planning Meeting)
 - ▲ I have developed and submitted the original proposal to host this conference at UNC Charlotte in 1999. I was responsible for securing the participation of over a dozen universities (including several from North Carolina) and several well-known scholars in the organization of the conference.
- ✓ ***University of Crete - Department of Primary Education - Center for Intercultural and Migration Studies***
 - ▲ Participating with faculty from the University of Crete and others around the world on the establishment of a global eLearning system. The research is funded by the European Union and the Greek government. (2011-2013)
- ✓ ***Service on Editorial Boards, Refereeing, Conference Participation***
 - ▲ ***International Conference on Information Systems***
 - i) Track Co-Chair (ICIS 1999)
 - ii) *ICIS 1998*
 - a) Associate Editor, Reviewer
 - b) Session Chair
 - ▲ ***1995 AIS Americas Conference on Information Systems***
 - i) Session Chair, Online Information Resources

- ii) Session Chair, Communications
- ▲ **Decision Sciences Institute**
 - i) 1990 National Meeting
 - a) Session Chair, Systems Engineering Issues
 - ii) 1995 SouthEast DSI
 - a) Track Chair, Total Quality Management
 - b) Panelist
- ▲ Journal Reviewer: *Communications of the ACM, Information Systems Research, MIS Quarterly, Management Science, Journal of MIS, International Conference on Information Systems, DATA BASE, Journal of Information Technology Management, Information Systems Frontiers (ISF) special issue on IT Investment Payoff in E-Business Environments, Expert Systems With Applications, International Journal of Accounting, Finance, and Management, Journal of Artificial Intelligence in Education, AIS Americas Conference on Information Systems, Decision Support Systems, Journal of Electronic Commerce Research*
- ✓ External reviewer for tenure cases at
 - ▲ Princess Sumaya University for Technology, Jordan (2020)
 - ▲ Rochester Institute of Technology (2014)
 - ▲ Yarmouk University, Jordan (2011)
 - ▲ Brigham Young University (2010)
 - ▲ Qatar University (2008)
 - ▲ Villanova University (2002, 2006)
- ✓ ISWorld Net, Editor of *What's New in ISWorld Net* Web Page (1994-1998)
- ✓ Claremont Graduate University, Dissertation Committee Co-Chair, Joe Vatanasombut (1999-2001)
- ✓ Kent State University, Dissertation Committee Member, Matt McGowan (1992-1994)
- ✓ Have reviewed books for the following publishers: *Boyd Fraser Publishing, The Benjamin/Cummings Publishing Co., William. C. Brown Publishers, Prentice Hall, Business Computing*

UNIVERSITY SERVICE	
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- ✓ Academic Affairs Associate Deans Council (2020-2023)

- ✓ *Academic Affairs Chairs Council (2015-2020)*
- ✓ *Dept of Political Science & Public Administration DRC – representing the School of Data Science in promotion case (2023)*
- ✓ *Data Science Initiative*
 - ▲ *SOPHI (data observatory/repository) Executive Council (2015-2017)*
 - ▲ *DSBA Academic Program Committee (2015-2017)*
- ✓ *Faculty Council (1997-1999, 2007-2008)*
- ✓ *Hellenic Student Association – Advisor (2007-2008)*
- ✓ *Ph.D. in Information Technology*
 - ▲ *Information Technology Ph.D. Steering Committee (2004-2006)*
 - ▲ *Doctoral Committee (1998-2004) (Chair 2001-2004)*
 - ▲ *Advisor/Dissertation Chair for Ph.D. students*
 - ▲ *Examining potential, planning, and developing program proposal (1994 - 1996)*
 - ▲ *Information Technology Ph.D. Curriculum Committee (1997)*
 - ▲ *Information Technology Ph.D. Library Resources Committee (1997)*
- ✓ *Faculty Portal Project – College Representative (2002-2003)*
- ✓ *Faculty Executive Committee - alternate (2000-2001)*
- ✓ *School of Information Technology*
 - ▲ *SIT Steering Committee (1998-2000)*
 - ▲ *Master in IT Permission to Plan Committee (1999)*
 - ▲ *Participation in the specification of content for the following Ph.D. courses: Systems Development, Telecommunications, Intelligent Systems, Database Systems*
 - ▲ *Participation in the development of Graduate Certificate in IT Management*
- ✓ *UNCC Quality Improvement Steering Committee (1994-1998)*
 - ▲ *This committee was charged by the Provost to educate, train, and steer administrative and academic units on campus in initiating a continuous improvement process. Beside regular meetings with CQI managers from the various units, the committee did training sessions and seminars and acted as a facilitator for the various quality teams.*
- ✓ *Academy for Applied Research in Information Systems, Director (1992-1996)*
 - ▲ *Organized and founded this interdisciplinary Academy with a mission to “serve the University community interested in interdisciplinary studies of information systems and information technologies and to facilitate the understanding of their current and potential managerial, technological, behavioral, and other decision-making impacts, through education and research”*
- ✓ *UNCC Graduate School Information Technology Advisory Group (1996)*

- ✓ *UNCC CCCameron Applied Research Center Strategic Planning Retreat (1996)*
- ✓ *State Employees Combined Campaign (United Way), Department Representative (1992 - 1995)*
- ✓ *Total Quality Management Curriculum Development Team (1992)*

COLLEGE SERVICE



- ✓ *Belk College of Business, Chairs' Council (2014-2024)*
- ✓ *Dean's Administrative Fellow (2023-2024)*
- ✓ *Belk College Dean's Council (2017-2018, 2020-2023)*
- ✓ *Belk College of Business Online Education Committee (2019-2020)*
- ✓ *Bring-You-Own-Device Taskforce (2016-2020)*
- ✓ *College Review Committee (Summer 2008, 2009-2014)*
- ✓ *Clinical Faculty Task Force (2012-2013)*
- ✓ *UCALC, GCALC (alternate) (2010-2011)*
- ✓ *Diversity & Inclusion Resource Council (2007-2008)*
- ✓ *Undergraduate Affairs Committee (2001-2008)*
- ✓ *Task Force for Diversity & Inclusion (2005-2006)*
- ✓ *Nominations Committee (2003-2004)*
- ✓ *Committee to Develop eBusiness MBA Concentration (2000-2001)*
- ✓ *Represented College in AACSB eBusiness Conference (2000-2001)*
- ✓ *Undergraduate Business Symposium - Faculty moderator (1998-1999)*
- ✓ *Web Page Competition – developed guidelines and evaluation criteria (1998)*
- ✓ *College Web Site Development and Maintenance (1998)*
- ✓ *Ph.D. Discussion Group (1994)*
Examined the potential for a doctoral program in the College.
- ✓ *Planning Committee (1995-1996)*
The committee was charged with revising the mission statement for the College and providing leadership in unit assessment activities.
- ✓ *Graduate Affairs and Research Committee (1993-1996)*
Evaluated the proposal for the new MBA program. Reviewed the College's Graduate Faculty criteria. Reviewed proposals for graduate courses from various departments. Developed job description for Director of Research position. Developed qualification criteria and expectations for Endowed Distinguished Professorships and Chairs. Reviewed various scheduling options for MBA courses, developed criteria for the evaluation of faculty research grants, discussed the possibility of an MBA+ program, and considered various course proposals.
- ✓ *Committee for reappointment of Marketing Department Chairperson (1999-2000)*

- ✓ *International Center for Financial Services (1999-2000)*
 - ▲ *Contributed to the definition of research topics in the IS area*
- ✓ *MBA Advisory Committee (1992-1994)*
Redesigned the entire MBA Program. Developed a mission statement; reviewed all existing courses; reviewed other MBA programs; surveyed students, faculty, businesses; developed new courses; revised existing courses. Course Review Sub-committee, Chair.
- ✓ *Reviewing MBA student petitions to waive graduate MIS courses (1994-2000)*
- ✓ *Ad-Hoc Committee to Develop MBA Concentration in Information and Technology Management (1993-1994) (co-developed the original proposal)*
- ✓ *Belk College Research Seminars Series, Presenter (1993)*
- ✓ Solicited and received a full student scholarship for the *Becker CPA Review* courses. This was passed on to the Accounting Department to award to a deserving student. (1994)

DEPARTMENT SERVICE



- ✓ *Graduate Affairs Committee (2004-2006, 2009-2020 – co-chair), (Ad-hoc member 2006-2008)*
- ✓ *Reappointment, Promotion & Tenure Committee*
 - ▲ *Chair (1998-2003)*
 - ▲ *Member (1996-2007)*
- ✓ *Faculty Search Committees*
- ✓ *MIS Student Advising (1993-2012)*
- ✓ *IT Ph.D.*
 - ▲ *Advising*
 - ▲ *Dissertation Committees*
 - ▲ *Comprehensive exam writing & grading*
 - ▲ *Oral qualifying exam examiner*
- ✓ Departmental classroom observations & peer evaluations (2001-2020)
- ✓ MIS Major Review & Revision – Lead role (2003-2004)
- ✓ MIS Minor Review & Revision – Lead role (2003-2004)
- ✓ MBA ITM Concentration Design – Lead role (2003-2004)
- ✓ Masters IT courses catalog revision – Lead role (2003-2004)
- ✓ Ph.D. in IT catalog revision – Lead role (2003-2004)
- ✓ INFO 3130 Course Coordinator (2003-2004)
- ✓ Assisted department chair in discussions with College of IT re: resources for Ph.D. program, etc. (2003-2004)
- ✓ Departmental Web Server Administrator (2000-2004)
- ✓ INFO 2130/3130 Redesign Committee – Chairperson (2002-2003)

- ✓ VB.Net Committee (2002-2003)
- ✓ *Department Web Site Development and Maintenance* (-1998)
- ✓ *Active participant in all departmental search and hiring committees*
- ✓ *Distinguished Chair Search Committee* (1998-1999)
- ✓ *Contact person for MIS recruiters – Arthur Andersen, First Union, etc.* (1998-2001)
- ✓ *Introduction to Business course – Guest speaker* (1998-2001, 2003-2004)
- ✓ *Department Resource Committee* (1992-1993)
Identified and contacted business people to participate on Departmental Advisory Committee. Developed questionnaire and other materials for Committee members.
- ✓ *MIS Visiting Committee, Faculty Member* (1994-2000)
Reviewed the MIS program's mission, goals, and objectives; Performed personal follow-up interviews with committee members to establish skills required from our students.
- ✓ *Advisor, Pre-Business Students* (1990-1992)
- ✓ *Course and Curriculum Committee* (1991-1992)
- ✓ *Ad-Hoc Departmental Planning Committee* (1993-1996)
Involved with the development of a 5-year department plan.
- ✓ *Ad-Hoc Text Selection Committee* for INFO 2130 and INFO 3130 (1990-2000)
- ✓ *Ad-Hoc Committee to Review INFO 2130* and develop materials for standardized exams (1993)
- ✓ *Ad-Hoc Committee to Develop MBA Courses in MIS* (1993-1994)
Developed, or assisted in developing, course proposals and catalog copy for the following courses: MBAD 6121, Business Information Systems; MBAD 6124, Information Systems Development; MBAD 6125, Business Data Communications; MBAD 6128, Topics in Management Information Systems; INFO 41XX, Foundations of Business Computing;
- ✓ *Ad-Hoc INFO 2131 course design group*
- ✓ Conducted (with Jack Hogue) a survey of 264 MBA students to identify their interest in taking a number of IS elective courses. (1991)
- ✓ *Broadway & Seymour / UNCC Joint Ventures in Continuing Education Ad-Hoc Group* (1993)

COMMUNITY SERVICE



- ✓ ***Socrates Academy***, A North Carolina Public Charter School
In 2023 the school is serving over 950 students in grades K-11. Since 2008, the school has been designated as an Honor School of Excellence with High Growth (top 5% of schools in the state). In 2018, the school received the coveted National Blue Ribbon School

designation by the US Department of Education. The school is affiliated with UNC Charlotte through the many faculty, two deans and a senior associate dean who are serving or have served on the Board of Directors, as well as through a relationship with the College of Education.

- ▲ Co-Founder (2000)
Lead the development of a proposal for a new Charter School in Mecklenburg County (2003-2004)
 - ▲ Board of Directors: Secretary (2004-2009), VP (2009-Present)
 - ▲ Executive Committee (2004-Present)
 - ▲ Curriculum Committee - Co-Chair (2004-Present)
 - ▲ Information & Technology Committee – Chair (2004-2009)
 - ▲ Admissions Committee - Chair (2004-Present)
- ✓ **Socrates Academy Foundation, Inc.**
In 2023 we are in the process of planning for a high school building and athletic facility (over \$15M), including securing financing and fundraising (around \$30M) for the project. In 2013 we completed building a 42,000 ft² middle school building. The construction was financed through a \$10 million-dollar loan that allowed us to also purchase the previously existing facilities, build a multi-function building, and purchase new land on which we have located the middle school. In 2013, we converted the loan into tax-exempt bonds and successfully entered into a swap agreement securing a fixed rate for 75% of the loan.
 - ▲ Co-Founder (2008)
 - ▲ Board of Trustees: President (2008-2014), Trustee (2014-Present)
 - ▲ Executive Committee (2008-2014)
- ✓ **Concord Kids**
Non-profit organization founded with the mission of providing educational and athletic facilities and services to our youth and the broader community.
 - ▲ Member of Board of Directors (2006-2007)
- ✓ **Learning Institute on eCommerce in the Global Marketplace** (1999-2000)
 - ▲ *Lead person*
 - ▲ *Moderator*
- ✓ **Cabarrus County Schools**
 - ▲ *Quality Management Advisory Council (1996-1998)*

- ▲ Boys Soccer: Middle School (2007, 2008), Junior Varsity (2009-2011), Varsity assistant (2010-2011)
- ▲ Girls Soccer: Middle School (2012)
- * AYSO, **Regional Referee** (2001-2003)
- * AYSO, **Soccer Coach** (2000-2002)
- * YMCA, **Soccer Coach** (2001)
- * KENT STATE UNIVERSITY SOCCER CLUB, OH, **Coach & Manager** (1985-1988), **Player** (1981-1988)
- * Certified Open Water Scuba Diver
- * CYPRUS NATIONAL GUARD, **Military Police, Sergeant**, 1976-1978